Q. Explain further the term "delivered." We are "offering" 1Gb upload / 1Gb download over fiber which we are indicating in those two columns. There are two more columns for "delivered" speed. Is this asking for what the customer subscribed to or what the network is capable of delivering?

A. Based on the information Treasury provides in these columns, the understanding is that the Maximum Download and Upload speeds delivered are what the customer(s) will receive as the column description says: *Provide the maximum upload speed delivered at this location as confirmed by speed tests at the location, conducted upon completion of the construction and initiation of operations. Speed tests should be conducted in a manner consistent with industry best practices to account for the actual speeds delivered during peak use times in the given area.* If an ISP will serve many customers, the speeds delivered and the speeds offered could be the same, depending on the preferences of the customer. However, it is crucial that speeds meet or exceed Treasury requirements at all times:

> Confirm that the project is designed to, upon completion, **meet or exceed symmetrical 100 Mbps download speed** and **between at least 20 Mbps and 100 Mbps upload speed**, and **be scalable to a minimum of 100 Mbps download speed and 100 Mbps upload speed**.

Q. If we advertise multiple packages in the area of the active subscriber, for example, 3 packages (200 / 500 and 1GB) how should we note that? I've completed those so I can identify the selected package for an active subscriber, but I have many that are noted in our system as variables. Let me know what provides the most benefit here for you.

A. The spreadsheet only asks for maximum speeds offered and delivered, so it is not necessary to get into those details now. I would advise selecting the maximum speeds of such packages. However, as mentioned above, it is imperative that the speeds meet/exceed Treasury requirements.

Q. For the next quarterly report and thereafter do you want us to add new locations to the existing list and keep resending the full list to you OR do we only report/send new entries to the list?

A. For future reports, add new locations to the existing list. Every report should have all the information associated with the project, whether it's been reported or not.

Q. If we haven't hooked anyone up from our SLFRF Funded Grant yet, then we do NOT need to report until we've started hooking people up. Is that correct?

A. Yes. Correct. We do ask that you send us an email to keep us informed. It is important to note that while you do not have to report the requested location data, the State is still reporting basic project information for all broadband grants.

Q. Do we need to respond with anything saying that we haven't hooked anyone up?

A. Yes. Please email Broadband@state.sd.us and tell us the project number and that you have nothing to report this quarter.

Q. What is the duration of this reporting? Once the project is complete, is the reporting finished or is there a certain amount of time after the project has been completed when we will need to report?

A. Until the end of the project. When you have submitted your final reimbursement and the State has finalized its documentation.

Q. What if we have additional signups that come after the initial construction?

A. If there are future reporting periods, make those changes in the new spreadsheets. You are expected to fill out each report with the information you have available at the time.

Q. Can we provide you with a speed test from the cable modem from a remote location? i.e.: From my office. Or do I have to be physically on-site?

A. Speed tests should be conducted **on-site** after service is installed to check whether you are hooked up.